

## PRIVACY POLICY

**Effective Date:** February 5, 2025

EVER DWELLING LLC d/b/a NEAT HIVE CLEANING (“us”, “we”, or “our”) operates the website [www.neathivecleaning.com](http://www.neathivecleaning.com) (the “Service”).

This Privacy Policy informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible from [www.neathivecleaning.com](http://www.neathivecleaning.com).

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### Definitions

**Service:** The [www.neathivecleaning.com](http://www.neathivecleaning.com) website operated by EVER DWELLING LLC d/b/a NEAT HIVE CLEANING.

**Personal Data:** Data about a living individual who can be identified from those data.

**Usage Data:** Data collected automatically, either generated by using the Service or from the Service infrastructure itself.

**Cookies:** Small files stored on your device (computer or mobile device).

**Data Controller:** The entity determining the purposes and manner in which personal information is processed. We are a Data Controller of your Personal Data.

**Data Processors (Service Providers):** Entities processing data on behalf of the Data Controller.

**Data Subject (User):** Any living individual using our Service and the subject of Personal Data.

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### Information Collection and Use

We collect different types of information to improve our Service.

#### Types of Data Collected

- **Personal Data:** Email address, first and last name, phone number, address, cookies, and usage data.
- **Usage Data:** Information such as IP address, browser type/version, pages visited, time spent, and unique device identifiers.
- **Location Data:** Information about your location if permission is granted.

## Tracking & Cookies Data

We use cookies and similar technologies to enhance user experience and analyze our Service usage. You can manage cookies through your browser settings.

### Examples of Cookies used:

- Session Cookies
- Preference Cookies
- Security Cookies

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## Use of Data

EVER DWELLING LLC d/b/a NEAT HIVE CLEANING uses collected data to:

- Provide and maintain our Service
  - Notify you of changes
  - Allow interactive participation
  - Offer customer support
  - Analyze and improve our Service
  - Detect and prevent technical issues
  - Send marketing and promotional communications
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## Retention of Data

We retain Personal Data as necessary to comply with legal obligations, resolve disputes, enforce agreements, and for internal analysis.

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## Transfer of Data

Your information, including Personal Data, may be transferred to locations outside your jurisdiction with different data protection laws. We ensure data is transferred securely and lawfully.

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## Disclosure of Data

- **Business Transactions:** In the event of mergers or acquisitions.
  - **Law Enforcement:** When required by law or valid authority requests.
  - **Legal Requirements:** To protect legal rights, public safety, and prevent wrongdoing.
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## Security of Data

We strive to use commercially acceptable means to protect your Personal Data, although absolute security cannot be guaranteed.

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## “Do Not Track” Signals (CalOPPA)

We do not support “Do Not Track” signals. Manage this through your browser preferences.

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## Service Providers

Third-party service providers assist us with our Service and have restricted access to Personal Data solely for performing specific tasks.

- **Analytics:** Google Analytics

- **Remarketing:** Google Ads, Twitter (X), Meta (Facebook, Instagram)
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## **Payments**

We utilize Stripe for payment processing. Stripe adheres to PCI-DSS standards ensuring secure payment processing.

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## **Links to Other Sites**

Our Service may include links to third-party sites. Review their privacy policies as we have no control or responsibility for their practices.

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## **Children's Privacy**

We do not knowingly collect data from individuals under 18. Contact us if you believe your child provided Personal Data without consent.

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## **Changes to This Privacy Policy**

Updates to this policy will be posted on our website with notifications provided via email and/or notices.

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## **Contact Us**

For questions about this Privacy Policy, please contact us:

- **Email:** [hello@neathivecleaning.com](mailto:hello@neathivecleaning.com)
- **Mail:** EVER DWELLING LLC d/b/a NEAT HIVE CLEANING, 5441 S MACADAM AVE STE R, PORTLAND, OR 97239, USA